

Taylor's Avenue Medical Centre

The Lynton Practice

Dr Qureshi's Surgery

Important Patient Notice Coronavirus (COVID-19)

As of **Monday 23rd March 2020** both practices within Taylor's Avenue Medical Centre will have new safety measures in place. All patients requesting an appointment will be triaged via telephone by clinical staff and if necessary will be invited into the surgery for an appointment. You will no longer be able to attend the surgery without prior approval. Any paperwork or prescription requests can be left in the post box provided. These measures have been put in place to protect our patients and staff.

What to do if you have Coronavirus Symptoms:

- A high temperature – 37.8°C or above
 - A new continuous cough
 - Shortness of breath

LIVE ALONE: Please stay at home for 7 days if you have any of the above.

LIVE WITH OTHERS: All member of the household must stay at home for 14 days if one or more people have any of the above.

This will help to protect others in the community while you are possibly infectious.

DO NOT go to a GP surgery, pharmacy or hospital while in isolation.

You do not need to contact 111 to tell them you are self-isolating.

Patients who are self-isolating with mild symptoms will not be tested. Patients with suspected coronavirus who self-isolate can request a confirmation email from NHS 111 instead of requesting a sick note from their GP. If you require additional repeat medication please request these via your usual means.

We thank you for your understanding in what may be difficult times ahead.

from all the staff at Taylor's Avenue Medical Centre

